## STAFF RIGHTS REGARDING PATIENT CARE

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## PURPOSE

To establish a mechanism to review employee refusal to provide care while ensuring uninterrupted patient care.

## POLICY

Agency will implement measures to ensure continuity of patient care when an Agency staff member refuses to or has a conflict providing care.

Ethical, cultural, and religious beliefs of Agency staff that conflict with ordered care will be reviewed on a case-by-case basis. Agency will make every effort to accommodate the needs of the employee.

## PROCEDURE

- 1. As soon as the employee is aware of conflict between the ordered care and his/her personal beliefs, the employee will notify his/her Supervisor.
- 2. The Supervisor will reassign the patient as soon as possible.
- 3. The specific conflict will be documented and reviewed in conjunction with the employee's performance appraisal.